

Turtle Lake Golf Colony Condominium Association, Inc.

180 Forest Lakes Blvd., Naples, FL 34105
Phone: (239) 263-3587 Fax: (239) 263-6647
www.turtlelakegolfcolony.com

Dear Owners:

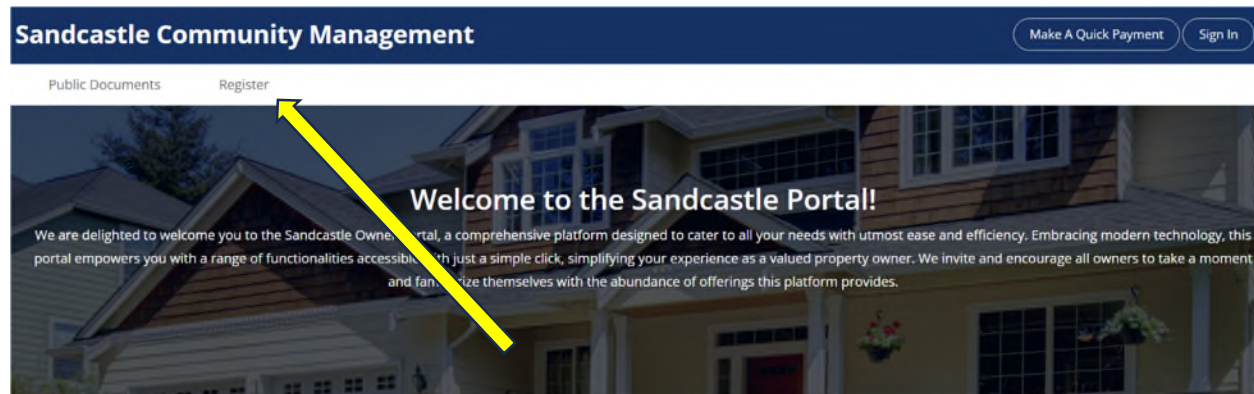
As of January 1, 2024 Turtle Lake Golf Colony will be working with a new management company, Sandcastle Community Management. There were issues with the previous management company that the Board of Directors could not overlook and after extensive research was done, Sandcastle was selected.

I know that change is difficult and everyone was used to the previous management company but this should be a change for the better and our Turtle Lake office will help as much as we can to get you through the process. Keep in mind that we are learning alongside of you with this change also. We may not have all the answers right away but we will keep you as informed as possible as we move forward!

I am attaching the Welcome letter that was sent out December 12, 2023 by Sandcastle and below are some frequently asked questions.

- If you were setup with ACH (automatic withdrawals) with Guardian Property Management, no withdrawals will be made after December 2023. This will be an automatic stop and no cancellation needs to be made by you at the bank or with Guardian Property Management.
- To setup ACH with Sandcastle, please follow the directions on the Welcome letter provided. No banking information will be transferred over in this transition from Guardian Property Management and ACH (automatic withdrawals from your bank account) will need to be setup again with Sandcastle through their online portal. I am currently waiting to hear if a paper form will be available as an option to the online process.
- When registering on the Sandcastle link below, after you choose our community's name in the dropdown list, you only need to fill out the fields with a red * on the top portion; although adding your phone number certainly couldn't hurt. Then make the appropriate selections for receiving correspondence, directory listing, login information and the security square.
- After you register, it may take 24-48 hours to receive your password via email.

<https://sccm.cincwebaxis.com>



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Sandcastle Community Management

Make A Quick Payment

Sign

Public Documents Register

Login Registration

To Register for Online Access, complete the below form and click Register. Once your registration information has been verified, a password will be emailed to you.

User Information (Used for verification only)

Account Number:	<input type="text"/>	Association:	<input type="text"/>
First Name:*	<input type="text"/>	Last Name:*	<input type="text"/>
Street Number:*	<input type="text"/>	Street Name:*	<input type="text"/>
Address Line 2:	<input type="text"/>	City:*	<input type="text"/>
State:*	<input type="text"/>	Zip:*	<input type="text"/>
Unit Number:	<input type="text"/>	Work Phone:	<input type="text"/>
Home Phone:	<input type="text"/>		
Mobile Phone:	<input type="text"/>		

*Indicates required field

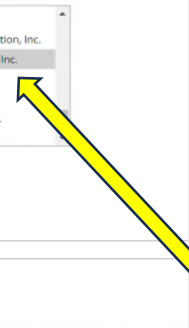
Receive Correspondence

Receive Correspondence By Email:

Receive Correspondence By Mail:

Directory Listing - Do you want to be listed in the community online directory?

By selecting to display the information below, you are opting-in for it to be available for anyone in the community to see in the published directory on this website and on the mobile app. If you do not wish to share your information, do not check a box.



On a sidenote, our Turtle Lake office has been struggling with our internet and phone connections. If you cannot get through by telephone, please leave a voicemail message or email me at admin@turtlelakegolfcolony.com and I will get back to you as quickly as I can. The issue has been an ongoing problem that Summit is still working on.

I am also attaching the 2024 approved budget including the 2024 monthly maintenance fees schedule.

Coming to you at the end of next week via postal mail (to comply with state requirements) is Board of Director voting information. Included in this mailing will be the 2024 budget again and the Sandcastle welcome letter.

Thank you!